



San Marcos Hays County EMS
2061 Clovis Barker, Unit 10B
San Marcos, TX 78666

PO Box 641
San Marcos, TX 78667

North Hays County ESD #1 Board Report December 14th, 2021

1. Summary Page
 - a. Responses in ESD #1 by Unit
 - i. Total Responses
 - ii. Transports
 - iii. Average Response Time
 - iv. Median Response Time
 - v. 90th Percentile Response Time
 - b. Zone A & Zone B
 - i. Call Volume
 - ii. Average Response Time
 - iii. 90th Percentile Response Time
 - c. Responses Outside of ESD #1
2. Level Zero Report
 - a. Total Level Zeros
 - b. Average Length of Level Zero
3. 3 Year Historical Response Times
4. Delayed Responses
5. Monthly Response Map
6. Response Zone Heat Maps



San Marcos Hays County EMS
 2061 Clovis Barker, Unit 10B
 PO Box 641
 San Marcos, TX 78667

North Hays County ESD #1
 Dripping Springs, TX

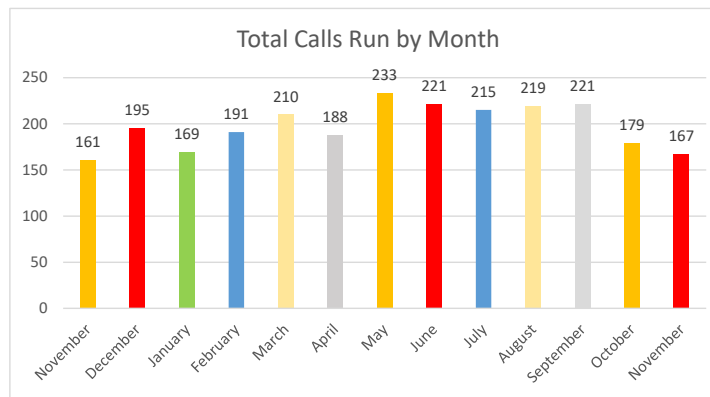
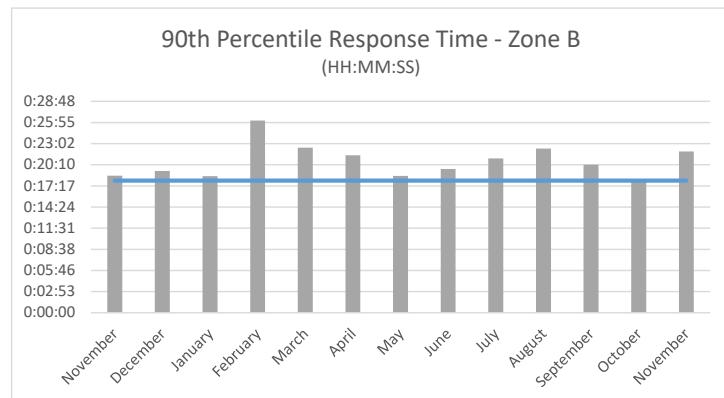
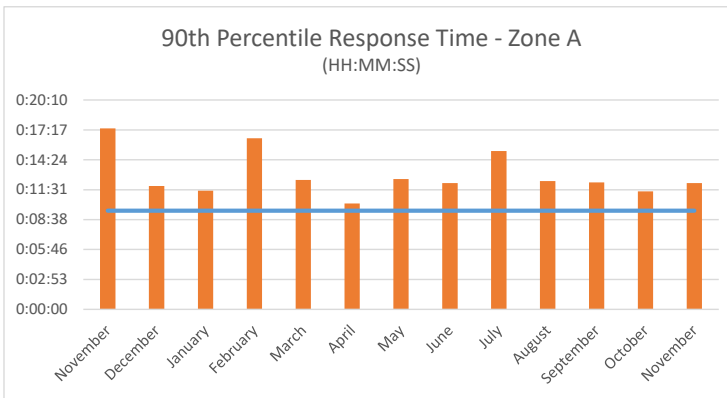
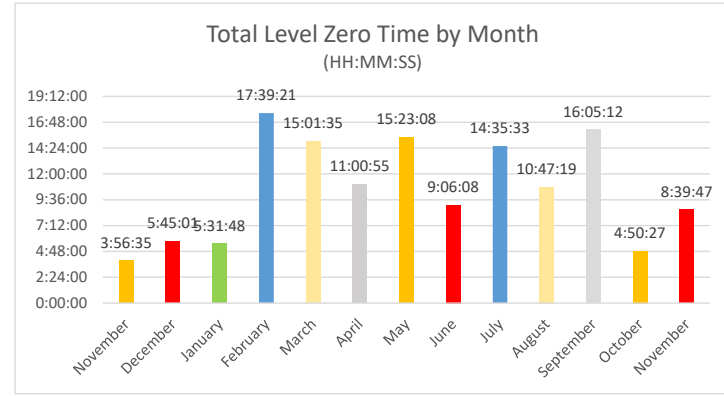
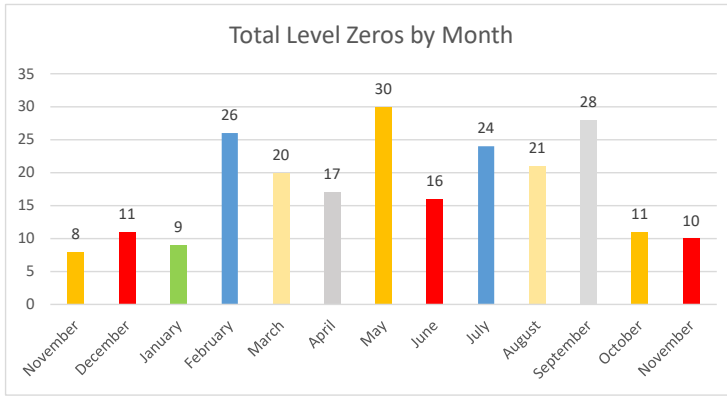
Below is the summary of emergency service provided to the North Hays County ESD #1 by San Marcos Hays County EMS for November 2021.

		November		October		September	
Number of Calls per Unit		Total	167	Total	179	Total	221
		M71	68	M71	65	M71	79
		M72	53	M72	63	M72	76
		M73	45	M73	47	M73	62
		Backfill	1	Backfill	4	Backfill	4
Number of Patient Transports		Total	92	Total	107	Total	124
		M71	38	M71	41	M71	43
		M72	28	M72	38	M72	48
		M73	25	M73	26	M73	32
		Backfill	1	Backfill	2	Backfill	1
Average Response Times (HH:MM:SS)		Overall	00:10:19	Overall	00:10:45	Overall	00:09:41
		M71	00:10:53	M71	00:10:24	M71	00:09:03
		M72	00:08:46	M72	00:11:00	M72	00:10:38
		M73	00:11:17	M73	00:10:52	M73	00:09:13
		Backfill	00:11:39	Backfill	00:10:52	Backfill	00:13:20
Median Response Times (HH:MM:SS)		Overall	00:09:18	Overall	00:09:28	Overall	00:08:53
		M71	00:09:39	M71	00:09:00	M71	00:08:38
		M72	00:07:27	M72	00:09:34	M72	00:09:44
		M73	00:09:52	M73	00:09:42	M73	00:08:13
		Backfill	00:11:39	Backfill	00:09:44	Backfill	00:13:20
90th Percentile Response Times (HH:MM:SS)		Overall	00:17:04	Overall	00:17:12	Overall	00:16:34
		M71	00:19:17	M71	00:17:01	M71	00:16:35
		M72	00:14:37	M72	00:16:30	M72	00:16:15
		M73	00:18:04	M73	00:17:44	M73	00:15:46
		Backfill	00:11:39	Backfill	00:14:45	Backfill	00:15:13
Zone A Call Volume		84		79		102	
Zone A Average		0:07:19		0:07:47		0:08:19	
Zone A 90th Percentile	00:09:30	0:12:09		0:11:21		0:12:13	
Zone B Call Volume		72		86		106	
Zone B Average		0:14:33		0:12:24		0:13:12	
Zone B 90th Percentile	00:18:00	0:21:58		0:17:54		0:20:10	
Calls Outside of ESD #1		3 - Wimberley		None		3 - Wimberley	

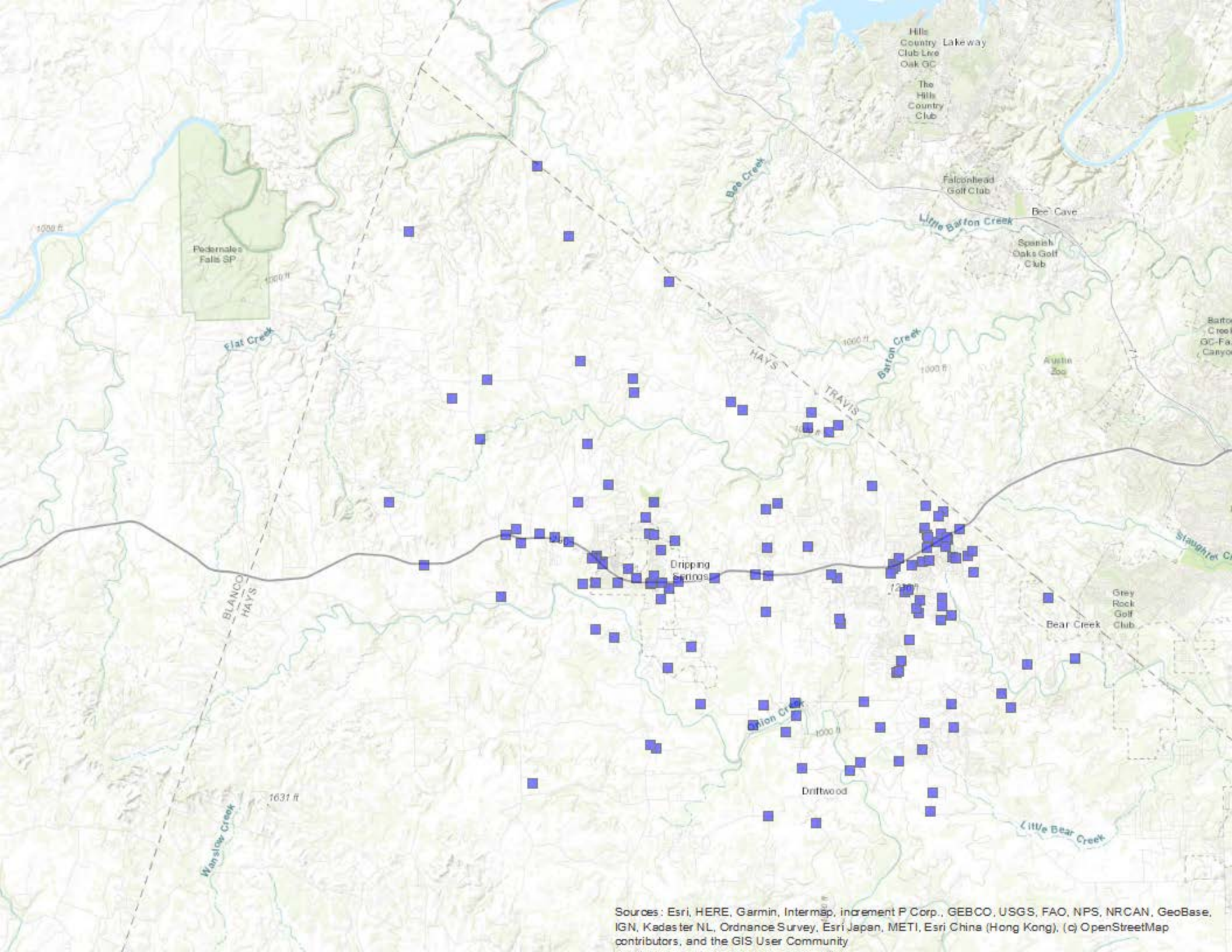
Respectfully submitted,

Chief David G. Smith Jr.

NHC ESD #1 Primary Coverage Area Level Zero Data November 1st 2020 to November 30th 2021

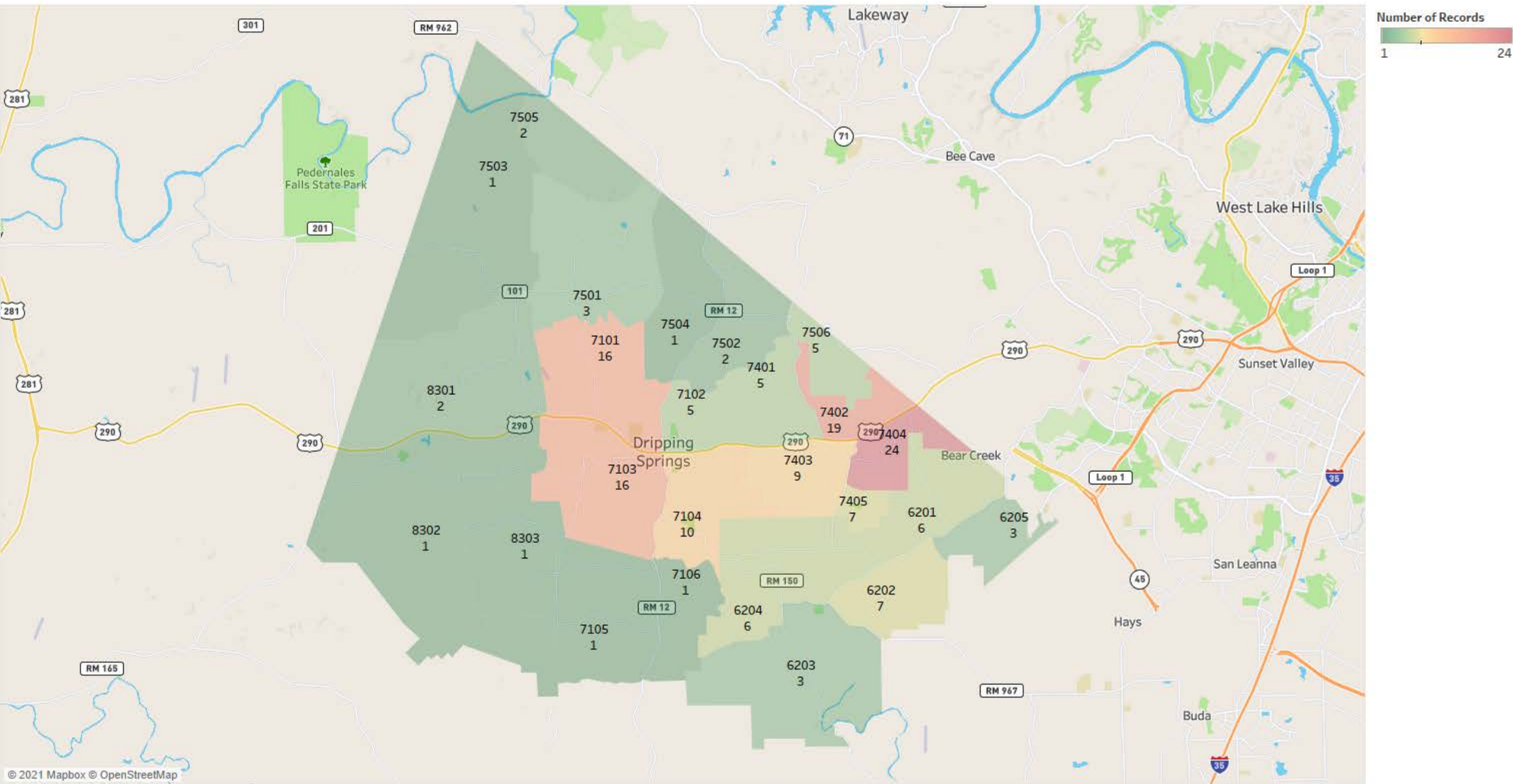


90th Percentile Response Times					
		Overall	Zone A	Zone B	
Benchmark			0:09:30	0:18:00	
2021	November	0:17:04	0:12:09	0:21:58	
	October	0:17:12	0:11:21	0:17:54	
	September	0:16:34	0:12:13	0:20:10	
	August	0:18:29	0:12:21	0:22:21	
	July	0:16:55	0:15:15	0:21:01	
	June	0:16:59	0:12:10	0:19:35	
	May	0:17:42	0:12:33	0:18:38	
	April	0:16:21	0:10:12	0:21:27	
	March	0:18:39	0:12:27	0:22:30	
	February	0:24:55	0:16:29	0:26:10	Ice Storm
	January	0:16:04	0:11:26	0:18:37	
	2020	December	0:17:36	0:11:53	0:19:19
November		0:17:26	0:17:25	0:18:40	
October		0:16:08	0:11:56	0:19:51	
September		0:16:05	0:11:43	0:20:02	
August		0:14:17	0:08:38	0:17:11	
July		0:16:42	0:10:22	0:18:26	
June		0:17:01	0:08:20	0:18:01	
May		0:14:24	0:09:28	0:15:42	
April		0:15:51	0:10:38	0:17:37	
March		0:14:47	0:08:52	0:16:58	
February		0:13:15	0:08:14	0:16:10	
January		0:16:08	0:07:56	0:16:59	
2019	December	0:17:27	0:09:35	0:20:19	
	November	0:16:16	0:08:45	0:19:53	
	October	0:15:58	0:09:07	0:20:23	
	September	0:14:55	0:10:32	0:16:22	
	August	0:15:08	0:10:02	0:16:23	
	July	0:13:39	0:08:44	0:16:12	
	June	0:15:20	0:10:19	0:17:14	
	May	0:15:49	0:09:01	0:18:29	
	April	0:16:39	0:09:06	0:19:08	
	March	0:15:22	0:08:27	0:18:34	
	February	0:14:54	0:12:00	0:17:46	
	January	0:17:15	0:08:57	0:18:39	



Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, GeoBase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community

Number of Calls by Box



90th Percentile Response Times by Box

