



San Marcos Hays County EMS
2061 Clovis Barker, Unit 10B
San Marcos, TX 78666

PO Box 641
San Marcos, TX 78667

North Hays County ESD #1 Board Report June 14th, 2022

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North Hays County ESD #1
 Dripping Springs, TX

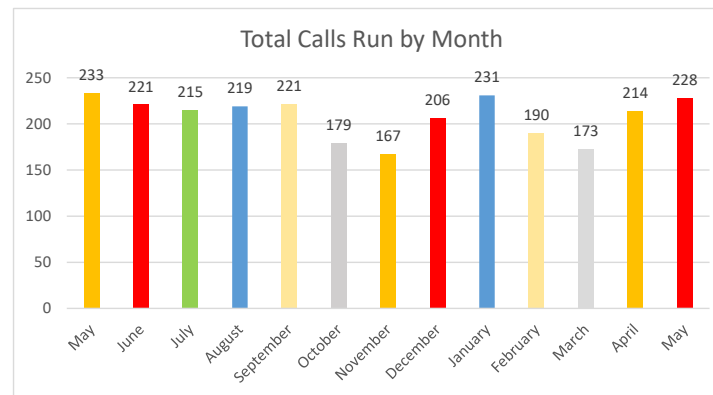
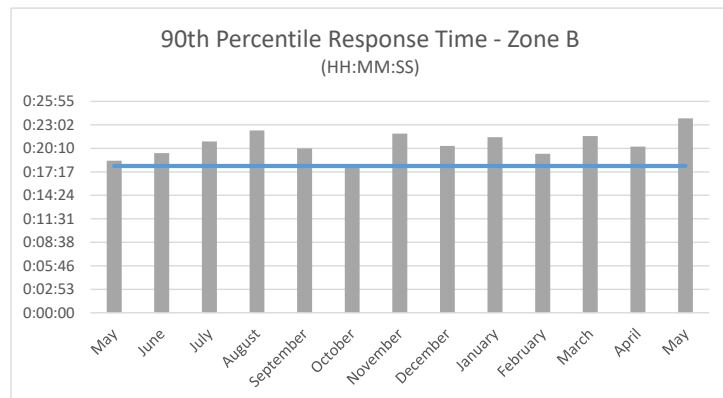
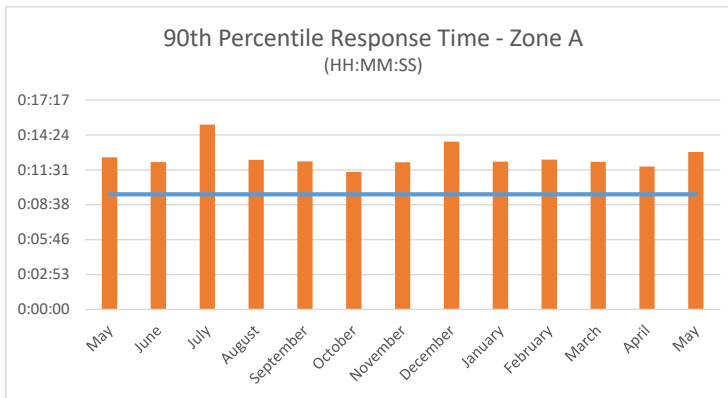
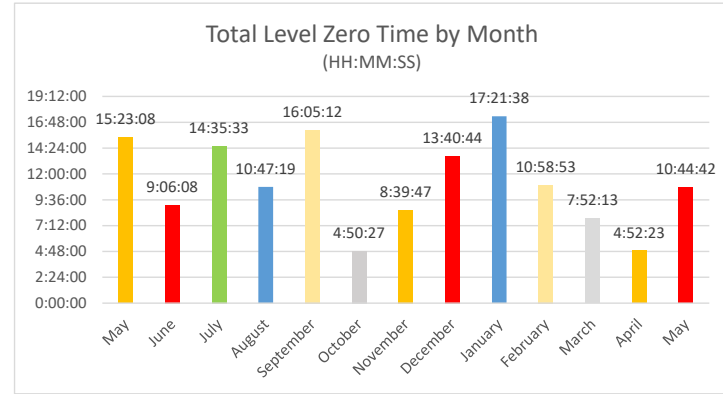
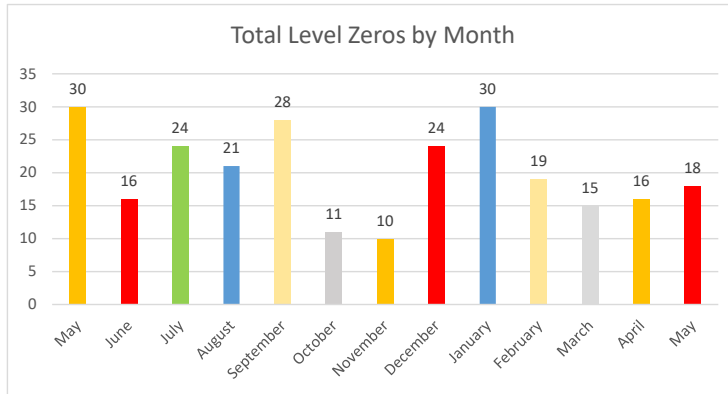
Below is the summary of emergency service provided to the North Hays County ESD #1 by San Marcos Hays County EMS for May 2022.

		May		April		March	
Number of Calls per Unit		Total	229	Total	214	Total	183
		M71	102	M71	81	M71	78
		M72	76	M72	70	M72	58
		M73	48	M73	62	M73	46
		Backfill	3	Backfill	1	Backfill	1
Number of Patient Transports		Total	117	Total	109	Total	99
		M71	58	M71	45	M71	49
		M72	37	M72	38	M72	27
		M73	21	M73	25	M73	22
		Backfill	1	Backfill	1	Backfill	1
Average Response Times (HH:MM:SS)		Overall	00:10:19	Overall	00:09:45	Overall	00:10:12
		M71	00:11:18	M71	00:10:19	M71	00:11:25
		M72	00:09:15	M72	00:09:20	M72	00:08:41
		M73	00:10:16	M73	00:09:17	M73	00:10:04
		Backfill	00:08:41	Backfill	00:19:03	Backfill	00:07:16
Median Response Times (HH:MM:SS)		Overall	00:09:16	Overall	00:08:54	Overall	00:08:59
		M71	00:09:18	M71	00:09:47	M71	00:10:14
		M72	00:09:02	M72	00:08:24	M72	00:07:51
		M73	00:09:44	M73	00:08:04	M73	00:09:15
		Backfill	00:09:39	Backfill	00:19:03	Backfill	00:07:16
90th Percentile Response Times (HH:MM:SS)		Overall	00:17:33	Overall	00:17:01	Overall	00:17:49
		M71	00:19:34	M71	00:18:01	M71	00:20:28
		M72	00:13:25	M72	00:13:59	M72	00:12:49
		M73	00:15:58	M73	00:15:29	M73	00:15:37
		Backfill	00:10:24	Backfill	00:19:03	Backfill	00:07:16
Zone A Call Volume		109		112		107	
Zone A Average		0:08:03		0:07:26		0:07:58	
Zone A 90th Percentile	00:09:30	0:12:59		0:11:47		0:12:11	
Zone B Call Volume		98		90		73	
Zone B Average		0:14:52		0:15:01		0:13:41	
Zone B 90th Percentile	00:18:00	0:23:50		0:20:23		0:21:40	
Calls Outside of ESD #1		2 - Wimberley		1 - Blanco/1 - Wimb		None	

Respectfully submitted,

Chief David G. Smith Jr.

NHC ESD #1 Primary Coverage Area Level Zero Data May 1st 2021 to May 31st 2022

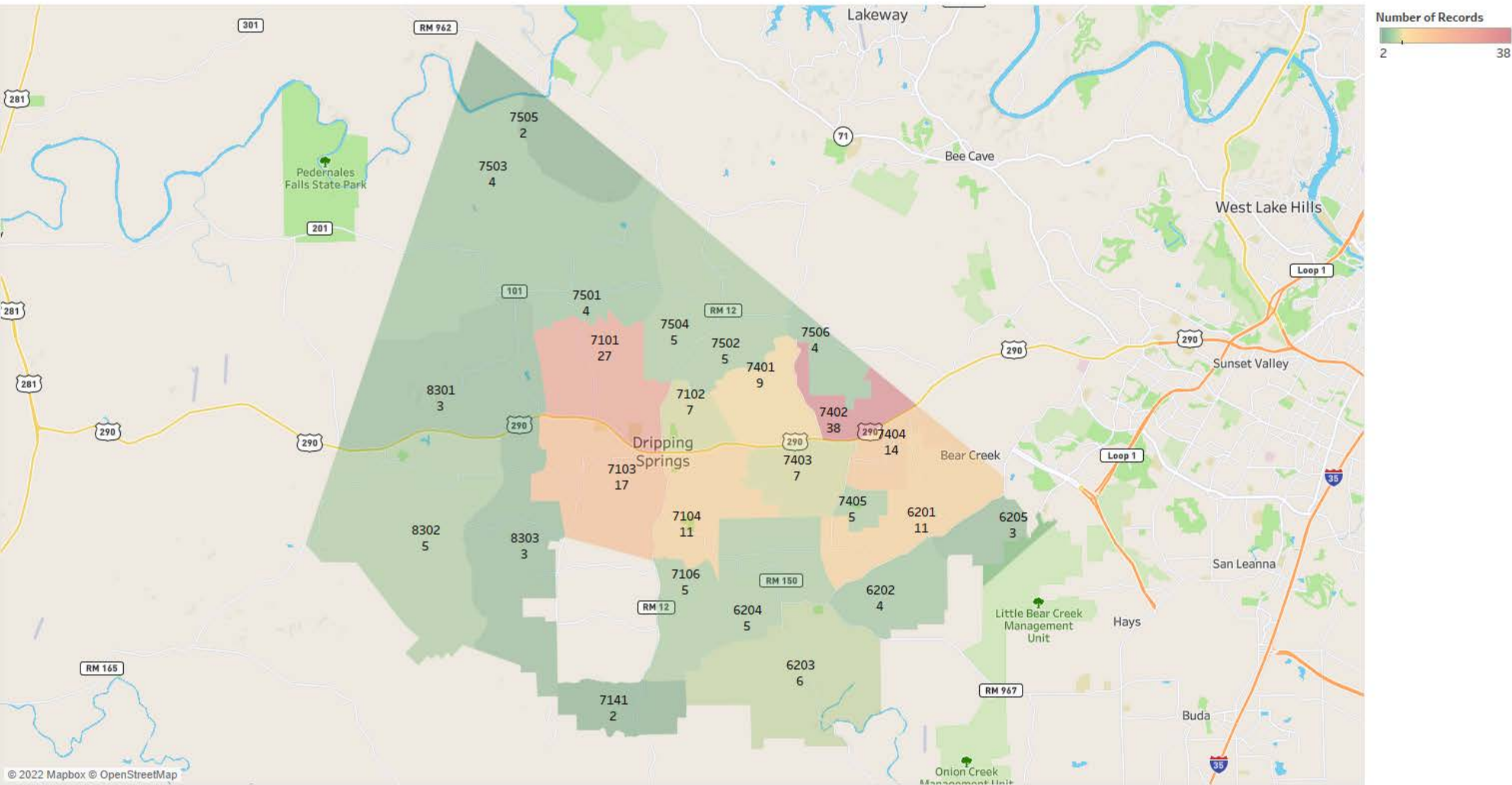


90th Percentile Response Times					
		Overall	Zone A	Zone B	
Benchmark			0:09:30	0:18:00	
2022	May	0:17:33	0:12:59	0:23:50	
	April	0:17:01	0:11:47	0:20:23	
	March	0:17:49	0:12:11	0:21:40	
	February	0:17:04	0:12:22	0:19:30	
	January	0:18:50	0:12:12	0:21:31	
2021	December	0:18:36	0:13:51	0:20:27	
	November	0:17:04	0:12:09	0:21:58	
	October	0:17:12	0:11:21	0:17:54	
	September	0:16:34	0:12:13	0:20:10	
	August	0:18:29	0:12:21	0:22:21	
	July	0:16:55	0:15:15	0:21:01	
	June	0:16:59	0:12:10	0:19:35	
	May	0:17:42	0:12:33	0:18:38	
	April	0:16:21	0:10:12	0:21:27	
	March	0:18:39	0:12:27	0:22:30	
	February	0:24:55	0:16:29	0:26:10	Ice Storm
	January	0:16:04	0:11:26	0:18:37	
2020	December	0:17:36	0:11:53	0:19:19	New CAD System - See Extended Response Time for Documentation
	November	0:17:26	0:17:25	0:18:40	
	October	0:16:08	0:11:56	0:19:51	
	September	0:16:05	0:11:43	0:20:02	
	August	0:14:17	0:08:38	0:17:11	
	July	0:16:42	0:10:22	0:18:26	
	June	0:17:01	0:08:20	0:18:01	
	May	0:14:24	0:09:28	0:15:42	
	April	0:15:51	0:10:38	0:17:37	
	March	0:14:47	0:08:52	0:16:58	
	February	0:13:15	0:08:14	0:16:10	
	January	0:16:08	0:07:56	0:16:59	

Delayed Responses - May 2022

Incident Number	Zone	Unit	Time of Dispatch	Address	Response Time	Notes
2022-00002971	1 A	MED72	00:21:42	138 TOWNES CT, DRIPPING SPRINGS	00:10:45	Traffic
2022-00002974	1 B	MED71	07:39:04	2900 WALKER RANCH RD, DRIPPING SPRINGS	00:55:36	Dispatch Error
2022-00002985	1 B	MED71	22:09:42	1750 LOOP 165, DRIPPING SPRINGS	00:39:38	Dispatch Error
2022-00003004	1 A	MED73	16:34:46	400 SPORTSPLEX, DRIPPING SPRINGS	00:12:12	Traffic
2022-00003018	1 B	MED72	08:11:02	1132 GRASSY FIELD RD, AUSTIN	00:41:29	Dispatch Error
2022-00003033	1 B	MED71	16:06:09	219 BARTON CREEK DR, DRIPPING SPRINGS	00:22:02	Stage for LE
2022-00003077	1 A	MED72	21:19:50	100 HILLTOP DR, DRIPPING SPRINGS	00:16:20	Distance
2022-00003128	1 A	MED72	15:20:43	940 W US 290, DRIPPING SPRINGS	00:16:01	Sawyer Ranch & Darden Hill
2022-00003148	1 A	MED72	08:17:13	13152 FOUR STAR BLVD 139, AUSTIN	00:18:44	Dispatch Error
2022-00003150	1 A	MED72	09:37:42	13150 FOUR STAR BLVD 130, AUSTIN	00:12:02	Dispatch Error
2022-00003153	1 A	MED73	13:44:08	12 LONG CREEK RD, AUSTIN	00:09:46	Traffic
2022-00003159	1 B	MED73	16:22:24	18300 RR 1826, DRIFTWOOD	00:23:57	Dispatch Error
2022-00003171	1 B	MED71	01:14:42	18900 RR 1826, DRIFTWOOD	00:22:12	Dispatch Error
2022-00003190	1 B	MED71	20:29:43	7220 CREEK RD, DRIPPING SPRINGS	00:34:19	Dispatch Error
2022-00003198	1 B	MED72	08:31:49	1065 DRIFTWOOD VALLEY TRL, DRIFTWOOD	00:23:47	Waiting on Crew
2022-00003227	1 B	MED71	08:04:15	910 PANORAMA DR, DRIPPING SPRINGS	00:43:31	Stage for LE
2022-00003261	1 B	MED71	09:40:33	3905 MT GAINOR RD, DRIPPING SPRINGS	00:30:14	Difficulty Locating (Address Marking)
2022-00003276	1 A	MED72	08:20:39	13152 FOUR STAR BLVD 139, AUSTIN	00:11:05	Crew Issue
2022-00003318	1 A	MED72	04:32:18	209 PAINTED HORSE CT, AUSTIN	00:10:37	Traffic
2022-00003355	1 A	MED73	19:05:23	13150 FOUR STAR BLVD 8, AUSTIN	00:39:26	Dispatch Error
2022-00003360	1 A	MED72	00:49:19	1040 FLATHEAD DR 8105, DRIPPING SPRINGS	00:10:40	Stage for LE
2022-00003364	1 A	MED72	07:02:31	1028 HIDDEN HILLS DR, DRIPPING SPRINGS	00:15:42	Dispatch Error
2022-00003416	1 B	MED71	14:47:55	101 TED BURGER RD, DRIPPING SPRINGS	00:19:41	Distance
2022-00003496	1 A	MED72	14:02:11	13152 FOUR STAR BLVD 311, AUSTIN	00:23:50	Dispatch Error
2022-00003511	1 A	MED71	22:25:59	2720 E US 290 111, DRIPPING SPRINGS	00:13:23	Traffic
2022-00003519	1 A	MED72	04:05:29	1014 WESTLAND RIDGE RD, DRIPPING SPRINGS	00:11:58	Waiting on Crew
2022-00003579	1 A	MED72	02:37:24	102 N CANYONWOOD DR, DRIPPING SPRINGS	00:10:09	Traffic
2022-00003620	1 B	MED72	21:08:58	14418 FITZHUGH RD, AUSTIN	00:19:25	Dispatch Error
2022-00003639	1 A	MED72	13:38:16	13150 FOUR STAR BLVD 145, AUSTIN	00:10:40	Traffic
2022-00003684	1 A	MED73	06:03:40	595 DAYRIDGE DR, DRIPPING SPRINGS	00:16:13	Stage for LE
2022-00003706	1 A	MED72	19:08:34	530 JUDY DR, DRIPPING SPRINGS	00:16:46	Distance
2022-00003715	1 A	MED72	04:44:07	13152 FOUR STAR BLVD 123, AUSTIN	00:10:08	Routing Issue
2022-00003718	1 A	MED73	09:40:07	13830 SAWYER RANCH RD 100, DRIPPING SPRINGS	00:11:47	Dispatch Error
2022-00003733	1 B	MED73	19:34:02	13170 FIELDSTONE LOOP, AUSTIN	00:52:59	Dispatch Error

Number of Calls by Box



90th Percentile Response Times by Box

