



San Marcos Hays County EMS  
2061 Clovis Barker, Unit 10B  
San Marcos, TX 78666

PO Box 641  
San Marcos, TX 78667

## **North Hays County ESD #1 Board Report June 16th, 2020**

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North Hays County ESD #1  
 Dripping Springs, TX

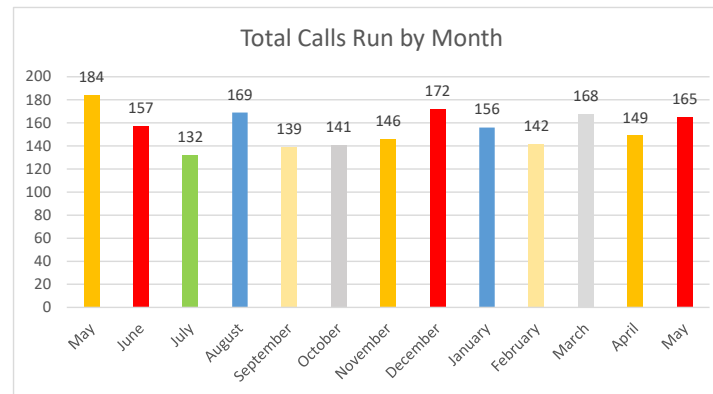
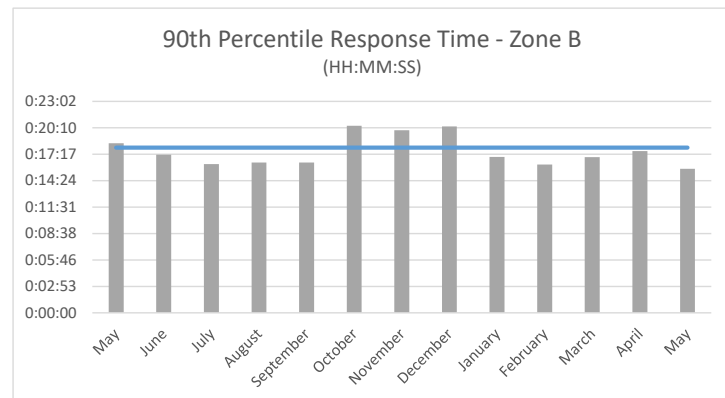
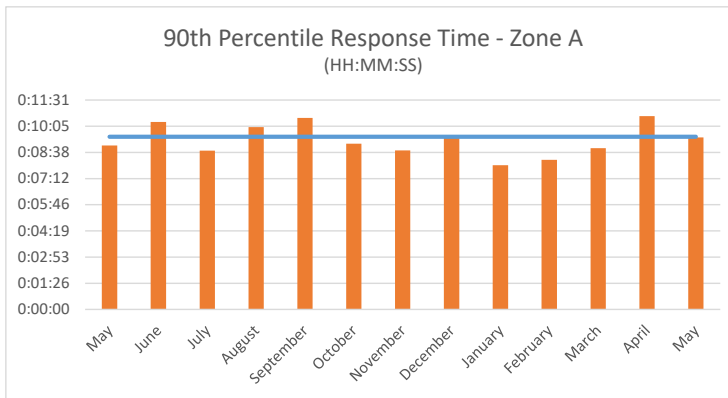
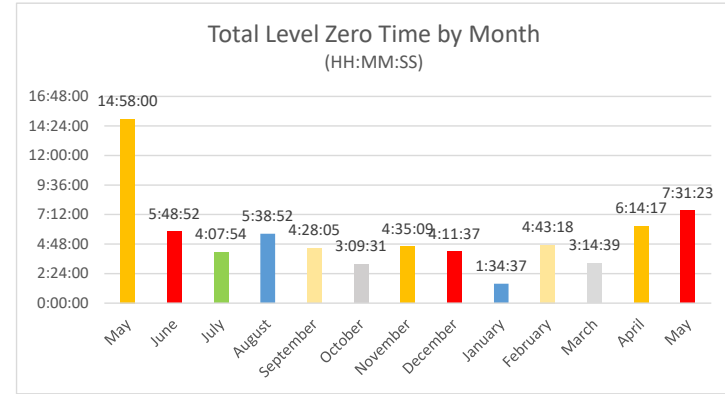
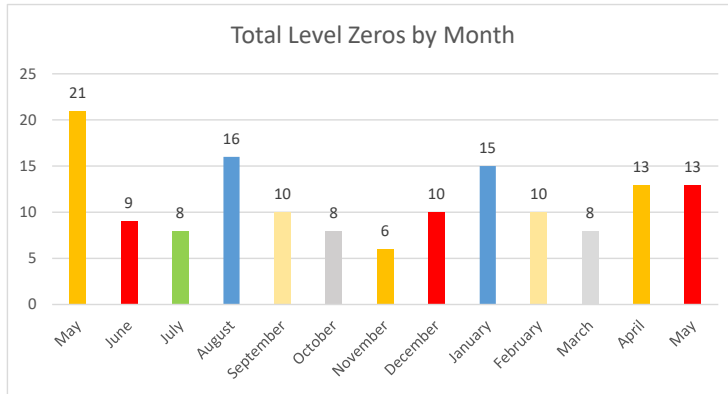
Below is the summary of emergency service provided to the North Hays County ESD #1 by San Marcos Hays County EMS for May 2020.

|  |          | May      |          | April    |          | March    |          |
|--|----------|----------|----------|----------|----------|----------|----------|
| Number of Calls per Unit                     |          | Total    | 165      | Total    | 149      | Total    | 168      |
|  |          | M71      | 61       | M71      | 41       | M71      | 49       |
|  |          | M72      | 66       | M72      | 69       | M72      | 79       |
|  |          | M73      | 37       | M73      | 38       | M73      | 39       |
|  |          | Backfill | 1        | Backfill | 1        | Backfill | 1        |
| Number of Patient Transports                 |          | Total    | 87       | Total    | 74       | Total    | 99       |
|  |          | M71      | 36       | M71      | 23       | M71      | 26       |
|  |          | M72      | 34       | M72      | 32       | M72      | 50       |
|  |          | M73      | 16       | M73      | 18       | M73      | 22       |
|  |          | Backfill | 1        | Backfill | 1        | Backfill | 1        |
| Average Response Times<br>(HH:MM:SS)         |          | Overall  | 00:08:22 | Overall  | 00:08:49 | Overall  | 00:08:21 |
|  |          | M71      | 00:08:47 | M71      | 00:10:48 | M71      | 00:08:26 |
|  |          | M72      | 00:08:13 | M72      | 00:07:56 | M72      | 00:08:17 |
|  |          | M73      | 00:08:05 | M73      | 00:08:21 | M73      | 00:08:07 |
|  |          | Backfill | 00:05:14 | Backfill | 00:04:11 | Backfill | 00:18:45 |
| Median Response Times<br>(HH:MM:SS)          |          | Overall  | 00:07:34 | Overall  | 00:07:32 | Overall  | 00:07:07 |
|  |          | M71      | 00:07:34 | M71      | 00:10:40 | M71      | 00:05:58 |
|  |          | M72      | 00:07:26 | M72      | 00:07:04 | M72      | 00:07:23 |
|  |          | M73      | 00:07:41 | M73      | 00:07:29 | M73      | 00:07:01 |
|  |          | Backfill | 00:05:14 | Backfill | 00:04:11 | Backfill | 00:18:45 |
| 90th Percentile Response Times<br>(HH:MM:SS) |          | Overall  | 00:14:24 | Overall  | 00:15:51 | Overall  | 00:14:47 |
|  |          | M71      | 00:16:25 | M71      | 00:17:45 | M71      | 00:16:53 |
|  |          | M72      | 00:13:13 | M72      | 00:12:39 | M72      | 00:13:14 |
|  |          | M73      | 00:12:59 | M73      | 00:17:03 | M73      | 00:12:32 |
|  |          | Backfill | 00:05:14 | Backfill | 00:04:11 | Backfill | 00:18:45 |
| Zone A Call Volume                           |          | 74       |          | 69       |          | 84       |          |
| Zone A Average                               |          | 0:05:50  |          | 0:06:24  |          | 0:05:50  |          |
| Zone A 90th Percentile                       | 00:09:30 | 0:09:28  |          | 0:10:38  |          | 0:08:52  |          |
| Zone B Call Volume                           |          | 76       |          | 69       |          | 72       |          |
| Zone B Average                               |          | 0:10:59  |          | 0:11:14  |          | 0:11:10  |          |
| Zone B 90th Percentile                       | 00:18:00 | 0:15:42  |          | 0:17:37  |          | 0:16:58  |          |
| Calls Outside of ESD #1                      |          | None     |          | None     |          | None     |          |

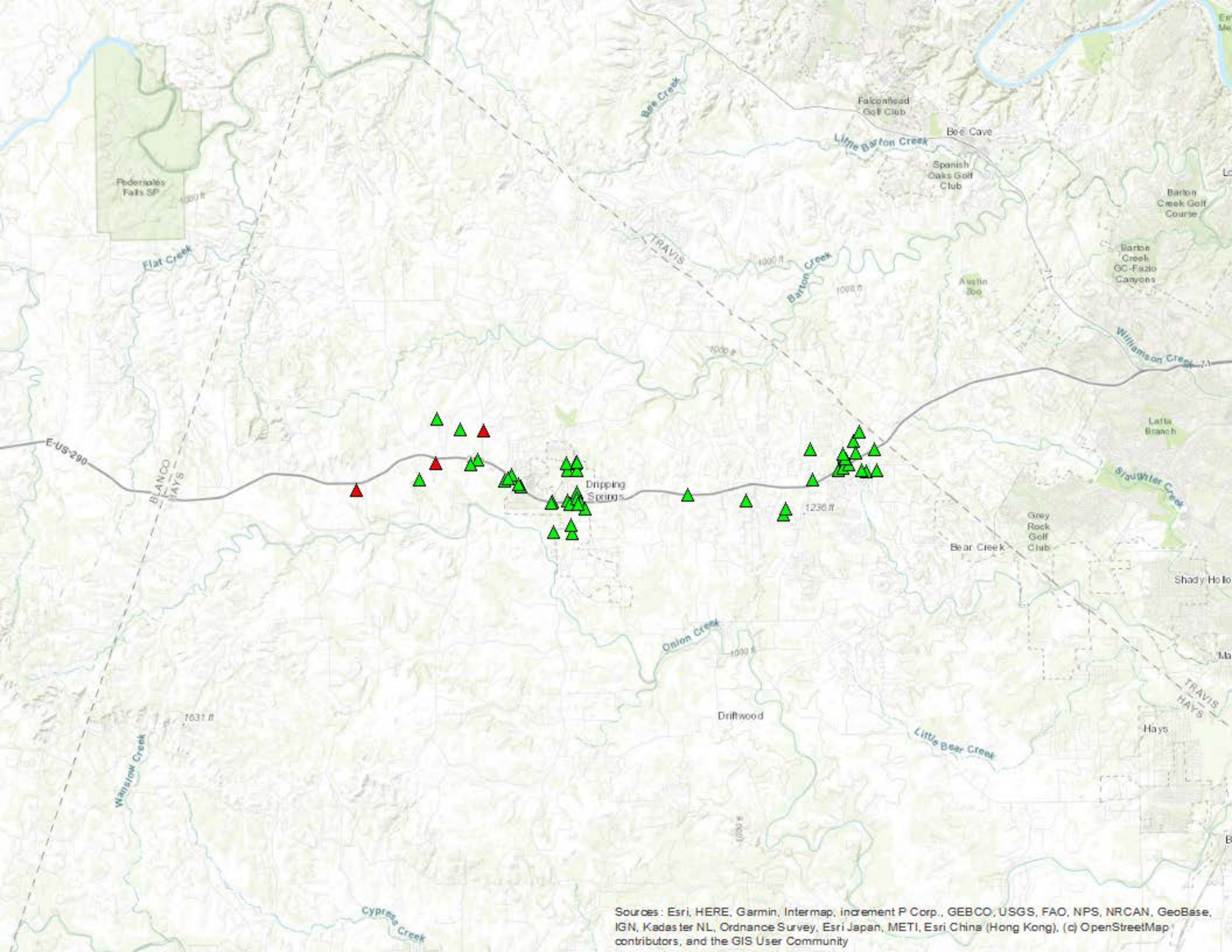
Respectfully submitted,

Chief David G. Smith Jr.

## NHC ESD #1 Primary Coverage Area Level Zero Data May 1st, 2019 to May 31st, 2020

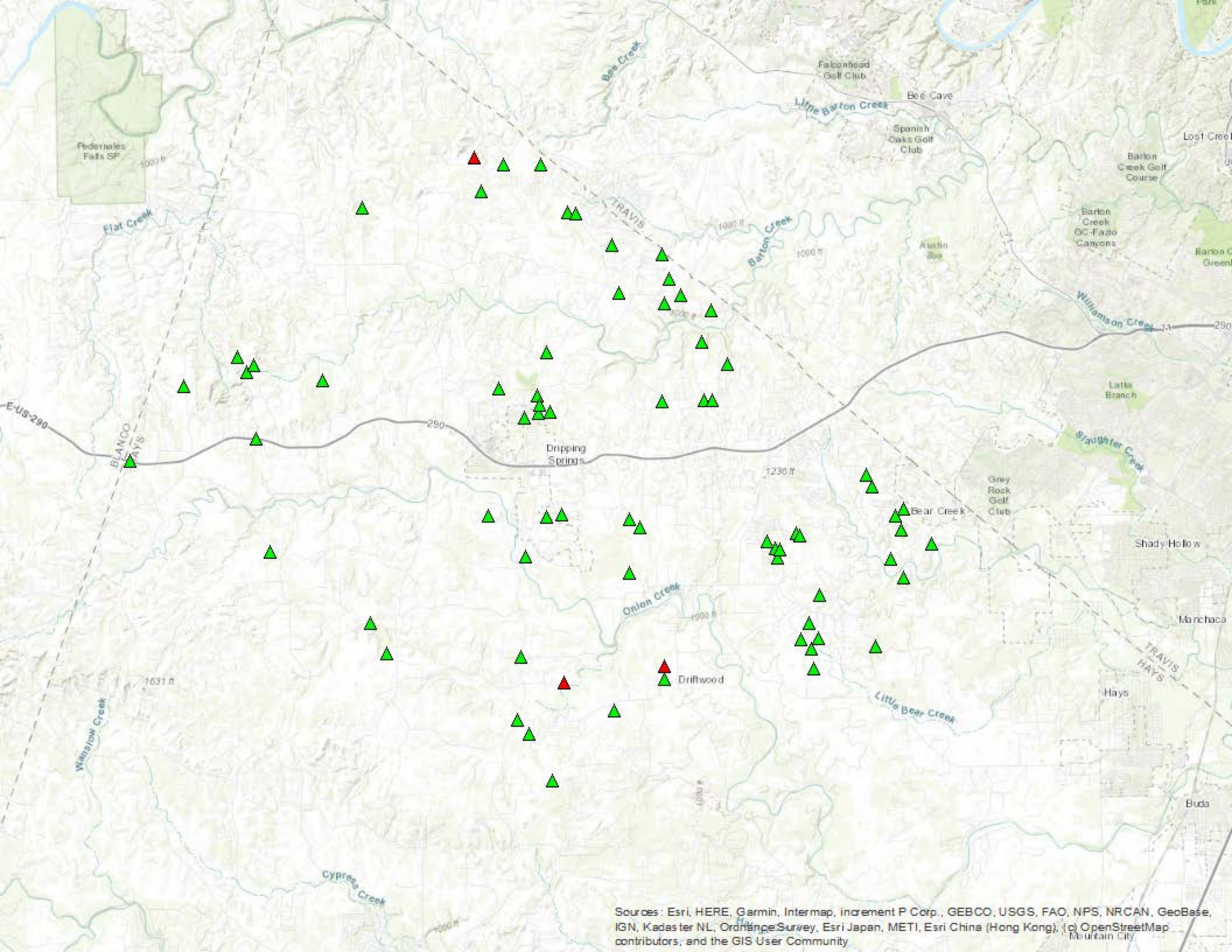


| 90th Percentile Response Times |           |         |         |         |
|--------------------------------|-----------|---------|---------|---------|
|                                |           | Overall | Zone A  | Zone B  |
| Benchmark                      |           |         | 0:09:30 | 0:18:00 |
| 2020                           | May       | 0:14:24 | 0:09:28 | 0:15:42 |
|                                | April     | 0:15:51 | 0:10:38 | 0:17:37 |
|                                | March     | 0:14:47 | 0:08:52 | 0:16:58 |
|                                | February  | 0:13:15 | 0:08:14 | 0:16:10 |
|                                | January   | 0:16:08 | 0:07:56 | 0:16:59 |
| 2019                           | December  | 0:17:27 | 0:09:35 | 0:20:19 |
|                                | November  | 0:16:16 | 0:08:45 | 0:19:53 |
|                                | October   | 0:15:58 | 0:09:07 | 0:20:23 |
|                                | September | 0:14:55 | 0:10:32 | 0:16:22 |
|                                | August    | 0:15:08 | 0:10:02 | 0:16:23 |
|                                | July      | 0:13:39 | 0:08:44 | 0:16:12 |
|                                | June      | 0:15:20 | 0:10:19 | 0:17:14 |
|                                | May       | 0:15:49 | 0:09:01 | 0:18:29 |
|                                | April     | 0:16:39 | 0:09:06 | 0:19:08 |
|                                | March     | 0:15:22 | 0:08:27 | 0:18:34 |
|                                | February  | 0:14:54 | 0:12:00 | 0:17:46 |
|                                | January   | 0:17:15 | 0:08:57 | 0:18:39 |
| 2018                           | December  | 0:15:19 | 0:08:51 | 0:16:47 |
|                                | November  | 0:15:10 | 0:09:20 | 0:19:46 |
|                                | October   | 0:15:24 | 0:10:06 | 0:19:47 |
|                                | September | 0:16:26 | 0:08:40 | 0:19:50 |
|                                | August    | 0:17:04 | 0:12:10 | 0:18:48 |
|                                | July      | 0:14:53 | 0:09:49 | 0:17:53 |
|                                | June      | 0:15:14 | 0:09:18 | 0:17:39 |
|                                | May       | 0:16:14 | 0:09:41 | 0:18:04 |
|                                | April     | 0:14:59 | 0:11:21 | 0:19:13 |
|                                | March     | 0:18:14 | 0:10:23 | 0:20:34 |
|                                | February  | 0:17:25 | 0:09:40 | 0:19:58 |
|                                | January   | 0:16:21 | 0:12:10 | 0:22:11 |
| 2017                           | December  | 0:15:41 | 0:10:21 | 0:17:25 |
|                                | November  | 0:14:48 | 0:09:33 | 0:18:22 |
|                                | October   | 0:17:02 | 0:15:48 | 0:20:32 |
|                                | September | 0:17:41 | 0:13:49 | 0:20:09 |
|                                | August    | 0:17:10 | 0:12:22 | 0:13:35 |
|                                | July      | 0:14:45 | 0:09:05 | 0:15:27 |
|                                | June      | 0:15:36 | 0:12:24 | 0:17:56 |
|                                | May       | 0:15:53 | 0:08:37 | 0:16:22 |
|                                | April     | 0:17:07 | 0:11:42 | 0:19:20 |
|                                | March     | 0:15:46 | 0:10:03 | 0:18:05 |
|                                | February  | 0:15:51 | 0:10:11 | 0:17:07 |
|                                | January   | 0:16:03 | 0:10:47 | 0:22:05 |



Sources: Esri, HERE, Garmin, Intermap, increment P Corp., GEBCO, USGS, FAO, NPS, NRCAN, GeoBase, IGN, Kadaster NL, Ordnance Survey, Esri Japan, METI, Esri China (Hong Kong), (c) OpenStreetMap contributors, and the GIS User Community

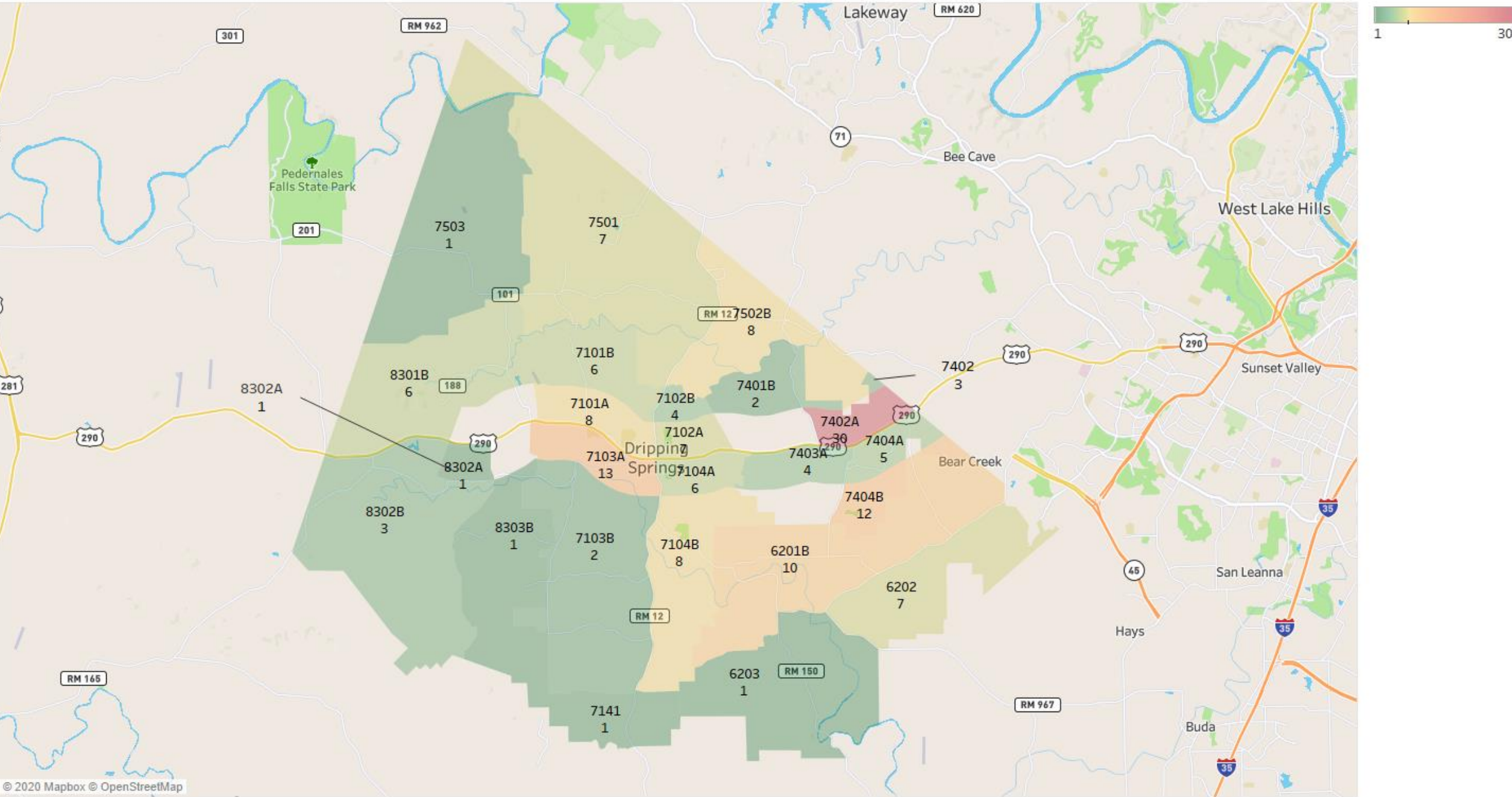




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Number of Calls by Box - May 2020



Map based on Longitude (generated) and Latitude (generated). Color shows sum of Number of Records. The marks are labeled by Box Number and sum of Number of Records.

90th Percentile Response Times by Box - May 2020

